



University
of Glasgow

Donald, Pauline Sarah Moore (2011) *"Lessons will be learned"?: an investigation into the representation of 'asylum seekers'/refugees in British and Scottish television and impacts on beliefs and behaviours in local communities.*

PhD thesis

<http://theses.gla.ac.uk/3628/>

Copyright and moral rights for this thesis are retained by the author

A copy can be downloaded for personal non-commercial research or study, without prior permission or charge

This thesis cannot be reproduced or quoted extensively from without first obtaining permission in writing from the Author

The content must not be changed in any way or sold commercially in any format or medium without the formal permission of the Author

When referring to this work, full bibliographic details including the author, title, awarding institution and date of the thesis must be given

Appendix 1: Tables 1-3 Interviewees

Table 1: Refugee and ‘asylum seekers’ participants table

ID	Race/ ‘Race’ (self-identified)	Age	Gender	Country of Origin	Citizenship Status	Class (self-identified)
01Ibrahim	Black African	31	Male	Somalia	Seeking Asylum for 5 Years	Working Class
02Vladimar	White	40	Male	Russia	Seeking asylum for 6 years	Working Class
03Haroun	Asian	32	Male	Pakistan	Seeking asylum for 4years now has refugee status	Middle Class
04Sarah	Black African	32	Female	Uganda	Seeking asylum for 4years now has refugee status	Student- Related it to her status as an ‘asylum seeker’
05Chika	Black African	29	Female	Nigerian	Seeking asylum for 6 years	Lower Class- Related it to her status as an ‘asylum seeker’

06Amira	Black African	34	Female	Sudan	Seeking asylum for 4 years	Middle Class
07Lamia	Does not define	34	Female	Lebanon	Seeking asylum for 4 years now has refugee status	Middle Class- Related to status as an 'asylum seeker'
08Ellen	Black	38	Female	Rwanda	Seeking asylum for 5 years	Working Class
09Sivarthasan	Asian Sri Lankan	20	Male	Sri Lanka	Seeking asylum for 5 years now has refugee status	Human Class
10Zarar	Ethnic minority	19	Male	Afghanistan	Seeking asylum for 6 years now has refugee status	Middle Class
11Banga	Coloured	62	Male	Zimbabwe	Seeking asylum for years	
12Sergei	Does not define	33	Male	Georgia/ Abkhazia	Seeking asylum for 9 years	Below Working Class, No Class- Related it to his status as an 'asylum seeker'

13Sohaib	Black African	35	Male	Sudan	Seeking asylum for years	None
14Fina	White	32	Female	Azerbaijan	Seeking asylum for 5 years	No Class- asylum seeker
15Mohammed	Black	29	Male	Iraq	Seeking asylum for 6 years	Asylum seeker

Table 2: Professional workers in the field participants table

ID	Position	Age	Race / 'Race' (self-identified)	Class (self-identified)
01si	Community Development Officer	29	Scottish Muslim	Working Class
02si	Community Development Officer	52	White Scottish	Working Class
03si	Media Development Officer	40	White	Working Class
04si	Adult Literacy Coordinator	45	White Scottish	Educated Working Class
05si	Youth Project Coordinator	40	White	Middle Class
06si	Lecturer	50	White	Working/Middle
07si	Medical support Manager	36	White Scottish	Working
08si	Charity Support Officer	59	Caucasian	Middle Class
09si	Social Worker	54	Irish	Working Class
10si	Literacy Tutor	28	White	Don't Know
11si	Literacy Tutor	39	Not Defined	Middle Class
12si	Journalist	30	White Scottish	Working Class
13si	Journalist	39	White	Working Class
14si	Member of Scottish Parliament MSP	47	White Scottish	Working Class
15si	Glasgow City Councillor	51	White Scottish	Working Class

Table 3: General public participants table

ID	Description	Age	Race / 'Race' (self-identified)	Class (self-identified)
01gp	Community Activist	59	Scottish	Working Class
02gp	Community Activist	47	Scottish White British	Working Class
03gp	Unemployed Workers Group	47	White	Working Class
04gp	Unemployed Workers Group	27	White	Unemployed Working Class
05gp	Unemployed Workers Group	40	White	Working Class
06gp	Unemployed Workers Group	43	Scottish	Middle Class
07gp	Unemployed Workers Group	29	White Scottish	Working Class
08gp	Unemployed Workers Group	53	White	Working Class
09gp	Unemployed Workers Group	24	Church of Scotland	Unemployed
10gp	Senior Citizens Group	60	British	Low as possible
11gp	Senior Citizens Group	68	Not Defined	Working Class
12gp	Senior Citizens Group	71	White	Middle Class
13gp	Senior Citizens Group	69	Scottish	Working Class
14gp	Youth Group	19	Caucasian	Middle Class
15gp	Youth Group	18	Black	Middle Class
16gp	Youth Group	17	Asian	Working Class

17gp	Youth Group	16	White Scottish	Working Class
18gp	General Public	52	White	Working Class
19gp	General Public	49	Caucasian	Middle Class
20gp	General Public	47	White Scottish	Middle Class
21gp	General Public	40	Not Defined	Working Class
22gp	General Public	35	African	Middle Class
23gp	General Public	47	White	Lower Middle Class
24gp	General Public	41	White	Working Class
25gp	General Public	36	Scottish Asian	Middle Class
26gp	General Public	42	Black Scottish	Working Class
27gp	General Public	27	White	Poor
28gp	General Public	23	White	Sub-class
29gp	General Public	57	White	Middle Class
30gp	General Public	19	Scottish Asian	No class unemployed

Appendix 2: Tables 4-6 Interviewees responses

Table 4: Professional workers in the field responses:

1. What is the first thing that comes into your head when you think about asylum or refuge?

Response	Scottish Asian working-class male (1)	White working- class females (7)	White working-class males (2)	White middle-class females (1)	White middle-class males (4)
People living in bad conditions		1			
Suffering		1			
My employment		1			
Human rights					1
People					1
People looking for safety		1			
Hardship			1		
Need					1
Persecution and		1			

resilience					
Dreadful state of people who take the risk		1			
People taking dangerous journeys into unknown					1
Unfair treatment		1			
Finding a safe place to be				1	
Persecuted/ escaped trying to make themselves a 'better life'			1		
Areas in Glasgow where people escaped from torn countries are looking for a 'better life'	1				

2. Sources of information/images.

Response	Scottish Asian working-class male (1)	White working- class females (7)	White working- class males (2)	White middle- class females (1)	White middle- class males (4)
Television news	2	2	1	1	1
Newspapers		2	3		1
General media		5	1	1	2
Documentaries	1		1		
Dramas			1		
Internet		2	2		1
Personal experience					
Indirect experience (workplace, community, friends, relatives)	1	5	2		3
Political/community campaign groups		3			1
Alternative/independent media		1	1		1
Literature					1

3. Which words/phrases or images do you remember from UK television with regards to asylum and refugee issues? Which programme were they in?

Response	Scottish Asian working-class male (1)	White working-class females (7)	White working-class males (2)	White middle-class females (1)	White middle-class males (4)
Dungavel, detention centres	1				1
Houses being raided/dawn raids	1		1	1	1
Deportation	1				
Statistics / figures	1	1			1
Introduction of new / different laws	1				
People in boats or cars at ports	1	1			
Negative coverage	1	3			

Using up countries resources / welfare benefits		3	1		
‘Illegals’		2			
Linking asylum seekers to security of country					1
Division of deserving and undeserving		1			1
Regional News			1		
Regional documentaries			1		1
Local campaign groups		1	1		1
Trivialisation of process of claiming asylum		1			
Sangatte				1	

4. Is there anything television does not show about asylum that you think it should?

Responses	Scottish Asian working-class male (1)	White working-class females (7)	White working-class males (2)	White middle-class females (1)	White middle-class males (4)
Horrific conditions they live in: locations / housing	1	1	2		1
Difficulties / inefficiencies in process of claiming asylum	1	2	1		1
Voucher / Welfare system	1	1	1		1
Shift in lifestyle from what they had to what they come to		2			1

Real stories / why people are seeking asylum		5	1		2
Facts		3			
Emotional experience: terror / fear / panic		1			
Women's experiences		3	1		
Fear of dawn raids / detention / deportation		1			
Poverty / destitution		1	1	1	
Distinction between economic migrants and refugees seeking asylum		1			
Increasing lack of rights / no right to work		3	2	1	1

Obstacles / problems of escape journey		1			3
Positive stories			1		1
Communities coming together		3			1
Colonial / historic link		2			1
Challenging / tough questioning of politicians and decision makers		1			
Balanced journalism		2			
Voices of refugees seeking asylum		1			
Included as a soap character		2	2		

5. The adapted script-writing exercise

Recognised images	Scottish Asian working-class male (1)	White working- class females (7)	White working- class males (2)	White middle-class females (1)	White middle-class males (4)
Image1: Detention centre on fire	1	5	2		1
Accurately remembered			1		
Believed					
Not believed	1	4	2		
Image2: People climbing fence	1	7	2		3
Accurately remembered	1	6	2		2
Believed					
Not believed	1	4	2		2
Image3: Passport	1				
Accurately remembered					
Believed					
Not believed	1				
Image4: Home Office logo (Building a safe, just and tolerant society)	1	3	1		1

Accurately remembered	1	1	1		1
Believed					
Not believed	1	2	1		
Image5: People in desert	1	4	1	1	2
Accurately remembered		3	1	1	1
Believed		2	1	1	1
Not believed					
Image6: People in small boat	1	7		2	3
Accurately remembered	1	6			3
Believed					1
Not believed	1	5			2
Image7: People in large boat	1	3		1	1
Accurately remembered	1	2			
Believed	1	1			
Not believed					
Image8: Police	1	1			
Accurately remembered	1	1			
Believed					
Not believed	1	1			
Image9: Demonstration	1	8		1	1
Accurately remembered	1	5		1	1
Believed	1	5		1	

Not believed					1
Image10: Lunar House, London		2			
Accurately remembered		2			
Believed					
Not believed		2			
Image11: Person being escorted on to an airplane	1	3			1
Accurately remembered	1	2			1
Believed					
Not believed	1	2			1
Image12: Home Office notice	1	1			
Accurately remembered	1	1			
Believed					
Not believed	1	1			

6. Where do people in the UK who are refugees seeking asylum come from?

Responses	Scottish Asian working- class male (1)	White working-class females (7)	White working-class males (2)	White middle-class females (1)	White middle-class males (4)
War-torn countries	1	5			2
Countries of political / religious / gender persecution		1			
All over the world		5	2		1
Middle East		4			1
Iran	1	3			1
Iraq	1	3	1		1
Afghanistan	1	4	1		1
Lebanon		1			
Palestine		1			
Pakistan		1			
China		3			

Russia		2			
Africa		5			
Central Africa					1
East Africa					1
Congo		2			
Sierra Leone		1			
Ivory Coast		1			
Sudan		1	1		
Uganda			1		
Zimbabwe			1		
Somalia		1	1		
Nigeria					1
Macedonia			1		
Albania			1		
Kosovo			1		
Poland					1

7. Why have they come to the UK?

Responses	Scottish Asian working-class male (1)	White working-class females (7)	White working-class males (2)	White middle-class females (1)	White middle-class males (4)
War	1	4	2	1	1
Political persecution		2			
Religious persecution		1			1
Gender persecution		1	1		
Escaping violence		1	1		
Escaping torture		2			
Persecution		1	1		
Safety of themselves and family		2	1		
No choice			1		1
Better life			1		1

Justice / fairness			1		1
English language			1		
Work					1
In fear of their lives		1	1		
Human rights				1	

8. How many people do you think seek asylum in the UK in an average year?

Responses	Scottish Asian working-class male (1)	White working-class females (7)	White working-class males (2)	White middle-class females (1)	White middle-class males (4)
I don't know		1	2		1
No idea	1	1			1
Low hundreds					1
5,000			1		
10,000	1	1			
20,000		2		1	
25,000		1			
100,000		1	1		
300,000		1	1		

9. Which countries in the world take in the most refugees/people seeking asylum?

Responses	Scottish Asian working-class male (1)	White working-class females (7)	White working-class males (2)	White middle-class females (1)	White middle-class males (4)
I don't know	1				
Countries which border conflict areas		2	1		1
European countries		1	1		1
UK	1		1	1	2
France	1	2	1		1
Germany	1	3	1		
Italy			1		
Sweden		2			
Spain		2			
USA		1		1	
Canada		1			
African countries			1		
Ethiopia		1			
Kenya					1
Tanzania		1			
Pakistan		2	1		
Iran		1			
Lebanon		1			

10. How much per week in state benefit does a single adult person seeking asylum in the UK receive?

Responses	Scottish Asian working-class male (1)	White working-class females (7)	White working-class males (2)	White middle-class females (1)	White middle-class males (4)
Food voucher	1		1		1
15% below Income Support		1			
25% below Income Support			1		
The same amount as anybody else					1
Less than British/Scottish people		1			1
Not entitled to cash benefits			2		
I don't know					
£30		1	1		1
£38		2			
£40		1			
£45			1		
£50				1	
£70	1				
£75		1			

11. Do you know the rules concerning employment for people seeking asylum in the UK?

Responses	Scottish Asian working-class male (1)	White working- class females (7)	White working- class males (2)	White middle-class females (1)	White middle-class males (4)
I don't know	1				
Not allowed to work		7	3		2
Can apply to work after a certain amount of time		1			
Can only do voluntary work		1	1		

12. What percentage of refugees/people seeking asylum in Scotland have University Degrees?

Responses	Scottish Asian working-class male (1)	White working- class females (7)	White working- class males (2)	White middle- class females (1)	White middle- class males (4)
I don't know	1	1	1		
Majority		1			
High percentage		2	1		
5%			1		
8%		1			
15%				1	
20%	1	1			
40%		1			
45%		1			
50%			1		1
60%					1
75%					1

13. Have you heard of NASS (National Asylum Support System)?

Responses	Scottish Asian working-class male (1)	White working- class females (7)	White working- class males (2)	White middle-class females (1)	White middle-class males (4)
No	1			1	2
Yes		7	2		2

14. What are the positive and or negative aspects of having an asylum seeking population in the UK?

Responses	Scottish Asian working-class male (1)	White working-class females (7)	White working-class males (2)	White middle-class females (1)	White middle-class males (4)
Expands skills and workforce	1	2			1
Shows UK as fair, just, civilised, democratic society	1	2			3
Cultural enrichment (food, language, education)	1	3	2	1	2
Economic enrichment	1				
Educational achievement	1	3			
Cultural diversity/breaks down cultural barriers		5	2	1	1
Criminality	1				
Financial strain on services		1			1
Racism		2			1
Mental health issues					2
Lack of support services		2			2

15. What do you think of the term 'asylum seeker'?

Responses	Scottish Asian working-class male (1)	White working-class females (7)	White working-class males (2)	White middle-class females (1)	White middle-class males (4)
I haven't thought about it before	1	4	1		1
Prefer new communities	1				
Don't like it	1				
Creates division, separation, sub-class		2			1
Negative connotations		3			1
generalisation		1			1
Label		2			
Inhumane/dehumanises		2			1
Confusion with asylum seeker and refugee		2			1
Should be called refugee		1			1
Disassociates from sympathy given to refugees		1	1		
Has become a term of abuse		1			1

Here under false pretences/bogus		1			1
stigmatises				1	1
Connotations of mental asylum					1

16. Is there anything else you would like to say about asylum issues on television?

Responses	Scottish Asian working-class male (1)	White working-class females (7)	White working-class males (2)	White middle-class females (1)	White middle-class males (4)
Valuable resource	1				
Influences attitudes	1	2			2
Affects community cohesion	1	2			
Needs to highlight concerns and issues of refugees and asylum seekers	1	1	2		
Needs to accurately inform and educate	1	4	2		1
Needs to question/challenge government policy	1	1	1		1
Coverage is racist		2	1		
Should show the day to day reality, trauma and fear of 'dawn raids'/detention/deportation/destitution		3	2		2
Needs diversity of voices including asylum seekers		3	1		3

Not enough positive images		1	1	1	2
Not balanced/bias		3			
Dehumanises		1			

Table 2: General Public responses:

1. What is the first thing that comes into your head when you think about asylum or refuge?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
It's a good thing					1	1		1
It's a necessity						1		
I feel sorry for them					1			
I don't blame any of them					1			
We're all the same					1			
How lucky I am to be in a safe and secure environment						1	1	
People in trouble	1							

Angry at the way asylum seekers are treated					1			
Dawn raids					1			
Detention centres					1			
Poor people					1		1	
War				1			1	1
Injustice					1			
Suffering / struggle / pain					2	1		
Taking my money away from me						2		1
Send them back to their own country cos there's too many of them						1	1	1
People						1		
People looking for safety/help				1		3	1	1
Unfair treatment					1	1		

Finding a safe place to be					1	1		
Persecuted/ escaped trying to make themselves a 'better life'						2	1	
Areas in Glasgow where asylum seekers are housed		1			1	1		

2. Sources of information/images.

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
Television news	1	1	1	2	7	7	3	6
Newspapers			1			3	1	1
General media								
Documentaries			1					
Dramas								
Internet						1	2	2
Personal experience					1			
Indirect experience (workplace, community, friends, relatives)					1	3	1	
Political / community campaign groups					1	1		

3. Which words/phrases or images do you remember from UK television with regards to asylum and refugee issues? Which programme were they in?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
Dungavel, detention centres				1				
Houses being raided / dawn raids								1
Deportation					1	1	2	2
Statistics / figures						1		
People in boats or cars at ports					1			
Negative coverage							1	1
Using up countries resources / welfare benefits						2		2
Regional News					1			
Local campaign groups					1			
Sangatte		1		1				
'Invasion'					1			1
Hysteria								1
Families being split up					1			
Asylum seekers ridiculed					1			

Asylum seekers criminalised			1	1	1	1	2	
Murder of asylum seeker in Sighthill					1	1		
Scare stories i.e. taking our jobs				1	1	1	1	

4. Is there anything television does not show about asylum that you think it should?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
Dreadful conditions they live in: locations / housing / racism	1				2			
Difficulties / inefficiencies in process of claiming asylum	1				2			1
Voucher / Welfare system					1			
Shift in lifestyle from what they had to what they come to	1					1		
Real stories / why people are seeking asylum	1			1	4		2	2
Emotional experience: terror / fear / panic					1			
Women's experiences					1			

Fear of dawn raids / detention / deportation	1				2		1	
Poverty / destitution						1		
Increasing lack of rights/no right to work					1			
Positive stories		1			1		1	
Communities coming together							1	
Balanced journalism	1							
Voices of refugees seeking asylum	1	1		1	1	1		1
The stuff they get: jobs, benefits, flat, furniture					1	1	1	1

5. The adapted script-writing exercise

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
Image1: Detention centre on fire					3	4	1	1
Accurately remembered					1			
Believed						1		
Not believed					1			
Image2: People climbing fence	1	1	1	2	5	7	3	4
Accurately remembered	1	1	1	2	3	7	2	4
Believed					1	5	1	2
Not believed	1	1	1	2	2	2	1	2
Image3: Passport	1			1	4	1		
Accurately remembered	1				4			
Believed					4			
Not believed	1							

Image4: Home Office logo (Building a safe, just and tolerant society)	1				3	1	1	
Accurately remembered	1				1	1	1	
Believed						1		
Not believed	1				1		1	
Image5: People in desert	1			2	4	1	5	1
Accurately remembered	1			2	3		1	1
Believed					1			1
Not believed	1			2				
Image6: People in small boat	1		1	2	5	7	4	3
Accurately remembered	1		1	2	5	4	3	2
Believed					2	3	3	2
Not believed	1		1	2	4	1	2	1
Image7: People in large boat					4	1	3	
Accurately remembered					1			
Believed								

Not believed					2			
Image8: Police	1			1	3		4	2
Accurately remembered					2		2	
Believed							1	
Not believed	1				2		2	
Image9: Demonstration	1				5	1	3	2
Accurately remembered	1				2	1	3	2
Believed	1				2	1	3	2
Not believed								
Image10: Lunar House, London					2	1		
Accurately remembered								
Believed								
Not believed								
Image11: Person being escorted on to an airplane				2	7	1	1	1
Accurately remembered				2	4	1		1
Believed					1	1		
Not believed				2	3			1

Image12: Home Office notice					2			
Accurately remembered					1			
Believed					1			
Not believed								

6. Where do people in the UK who are refugees seeking asylum come from?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
War-torn countries		1	2	2	1		4	
Don't know					1	2		
Countries of political / religious / gender persecution		1	2	2		2		2
All over the world					3	2	2	1
Middle East	1		2	2		2	1	
Iran	1	1	2	2			2	
Iraq	1	1	2	2		1	3	
Afghanistan			2	1				
Lebanon			1	1	1			
Palestine							1	1
Pakistan					1	1		
India						2		
China					1		1	
Africa	1		2	2	2	2	2	1
Congo			2	1				
Ivory Coast					1			
Sudan			2	2				
Uganda				1				
Zimbabwe			2	1	1			
Somalia			2	2		1		

Nigeria			2	2				
Eastern Europe							2	
Europe						1	1	
Macedonia						1	1	
Poland					1	2	1	1

7. Why have they come to the UK?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
War		1	1	1	1		2	
Political persecution								1
Religious persecution				1				1
Escaping violence					1	1		
Persecution						1		1
Safety of themselves and family	1		1	1	2	2	2	
Better life					1	2		
Easy life						1		
Justice/fairness							1	1
Work						1	1	1
In fear of their lives	1			2	2	3	1	
Better standard of living						1		1
Housing					1		1	
Poverty				1		1		
Land of milk and honey						1		

8. How many people do you think seek asylum in the UK in an average year?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
I don't know				1	1	1	2	1
No idea	1	1	1		2	1	4	
Low hundreds					1			
Hundreds of thousands				1	2		1	
5,000		1	1					1
10,000						1		
20,000						1		
30,000					1	1	1	1
50,000						2		
80,000					1	1		1
100,000							2	1
200,000					1			

9. Which countries in the world take in the most refugees/people seeking asylum?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
I don't know		1	1	1	1	2	1	3
European countries								1
UK / Britain					6	2	2	3
Scotland						2		
England						1	1	
France	1						1	1
Germany							1	
Italy			1					
Holland				1			1	
Sweden							1	
USA								1
Canada								1
Australia						1		

10. How much per week in state benefit does a single adult person seeking asylum in the UK receive?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
Food voucher	1		1	1	2	1		
Less than British / Scottish people	1		1	1	1	1	1	1
Not entitled to cash benefits					2			
I don't know		1			2	2	3	2
More than British / Scottish people						1		
£30							1	
£40								1
£75								1
£100						2		

11. Do you know the rules concerning employment for people seeking asylum in the UK?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
I don't know	1	1	2	2	3	5	3	2
Not allowed to work					3		1	2
Can apply to work after a certain amount of time					1			
If registered with Home Office can work						1	1	1
Can work tax free						1		

12. What percentage of refugees/people seeking asylum in Scotland have University Degrees?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
I don't know				1	2		1	
None						1		
Not that many						1		
High percentage					1			
2%								1
5%						2		1
8%					1			
10%						1	1	1
15%						1	1	
20%		1		1	1		1	
40%			1		1			1
50%	1		1		1	1		
70%								1
80%							1	

13. Have you heard of NASS (National Asylum Support System)?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
Yes					1			
No	1	1	2	2	6	7	5	5

14. What are the positive and or negative aspects of having an asylum seeking population in the UK?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
Expands skills and workforce				2	2	3	1	1
Shows UK as fair, just, civilised, democratic society	1		1			1	2	
Cultural enrichment (food, language, education)				2	2	2	1	1
Economic enrichment				2	1	2		1
Educational achievement				1		1	1	
Cultural diversity/breaks down cultural barriers			2	2	4	2	4	1
Criminality					3			1
Financial strain on services/housing/welfare benefits					2	1		
Racism	1	1	2	1	1		1	
Mental health issues					1			
Lack of support services	1				1		1	
Threat of violence to wider community due to mental illness					1			
Lack of integration						1		

Grows the population					1	1		1
Taking British jobs						3		1
Nothing positive						2		1
Nothing negative				1	3		1	

15. What do you think of the term 'asylum seeker'?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
I haven't thought about it before				1	3	2	1	1
Don't like it						2		
Negative connotations				1	1		4	1
Label					1			
Should be called refugee / safety seeker / human being	1			2	1	1		
Has become a term of abuse / dirty word	1	1					1	
Here under false pretences / bogus / scrounging / chancers					1			1
Stigmatises					1			
Connotations of mental asylum					1	2		
Derogatory					1			
No problem with it / it's what they are						3	1	1
Sounds like somebody trying to get something				1			1	

16: Is there anything else you would like to say about asylum issues on television?

Response	Black middle-class female (1)	Black middle-class male (1)	Black working-class female (2)	Black working-class male (2)	White working-class females (7)	White working-class males (7)	White middle-class females (5)	White middle-class males (5)
Effects community cohesion						1		
Needs to highlight concerns and issues of refugees and asylum seekers	1			1	2	2	1	
Needs to accurately inform and educate	1			1	2	1		
Needs to question / challenge government policy								1
Coverage is racist		1	2	1			1	1
Should show the day to day reality, trauma and fear of 'dawn raids' / detention / deportation / destitution	1				2	1	1	
Needs diversity of voices including asylum seekers		1		1	1	1	1	1
Not enough positive images / stories				2			1	
Not balanced / bias	1			1				
Conflates asylum seekers with economic migrants				1				

Table 3: Refugees Seeking Asylum responses:

1. What is the first thing that comes into your head when you think about asylum or refuge?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
Problems with process of claiming asylum	5	3		1
Human rights	2			
Feel imprisoned by UK govt/Home Office	2			
Angry/sad at the way asylum seekers are treated	2			1
People fleeing war		2		
Suffering/struggle/pain	1	1		
Victims of army/govt/vicious groups				1
Humiliation	1		1	
People whose life is in danger		3		1
People looking for safety/help	2	3		
Unfair treatment	4	2		1
Finding a safe place to be		3		
Fleeing Persecution		1		
Depression	2			

2. Sources of information/images.

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
Television news	2	2		
Cable / Satellite TV		1		
Lawyers	1			
Newspapers		1		
Personal experience	5	7	1	2
Indirect experience (workplace, community, friends, relatives)	4	5		1
Political / community campaign groups	1	1		
Local NGO	1	1		

3. Which words/phrases or images do you remember from UK television with regards to asylum and refugee issues? Which programme were they in?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
Dungavel, detention centres	1	1		1
Houses being raided / dawn raids		1		
Deportation		3	1	
Statistics / figures				
People in boats or cars at ports	2			
Negative coverage	1	1		
Inaccurate / untruthful coverage	1	2		
Using up countries resources / jobs / welfare benefits (abusing the system)	4	2		
Asylum seekers criminalised	1	3		1
Asylum seekers as illegal immigrants	1	3	1	1
Asylum seekers as bogus	2	1		
Need to stop people coming into country	1			

4. Is there anything television does not show about asylum that you think it should?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
'Horrific conditions' they live in: locations / housing / racism	2	5		1
Difficulties / inefficiencies in process of claiming asylum	2	4	1	1
Health problems as result of stress of claiming asylum	1	1	1	
Voucher / NASS system	1	2		
Shift in lifestyle from what they had to what they come to	1			
Real stories / why people are seeking asylum	1	3		2
Emotional experience: terror / fear / panic		1		1
Women's experiences		2		
Fear of dawn raids / detention / deportation	1	1		1
Poverty / destitution		2		
Increasing lack of rights / no right to work	2	1	1	
Positive stories	1	1		
Communities coming together	1			
Balanced journalism		1		
Voices of refugees seeking asylum	3	1		1
Humanitarian side		1		

5. The adapted script-writing exercise

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
Image1: Detention centre on fire	3	6	1	
Accurately remembered				
Believed				
Not believed	4	6	1	
Image2: People climbing fence	5	6	1	
Accurately remembered	5	6	1	
Believed				
Not believed	5	6	1	
Image3: Passport	5	6		
Accurately remembered	5	5		
Believed				
Not believed	5	6		
Image4: Home Office logo (Building a safe, just and tolerant society)	5	6	1	
Accurately remembered	5	6	1	
Believed				
Not believed	5	6	1	
Image5: People in desert	5	5	1	
Accurately remembered	5	4	1	
Believed	5	5	1	
Not believed		1		
Image6: People in small boat	5	6	1	
Accurately remembered	4	6	1	
Believed				
Not believed	4	6	1	
Image7: People in large boat	3	2		

Accurately remembered	1			
Believed				
Not believed	3	2		
Image8: Police	1	1		
Accurately remembered	1	1		
Believed				
Not believed	1	1		
Image9: Demonstration		3	1	
Accurately remembered		2	1	
Believed		3	1	
Not believed				
Image10: Lunar House, London	4	2	1	
Accurately remembered	4	1	1	
Believed				
Not believed	4	1	1	
Image11: Person being escorted on to an airplane	4	6	1	
Accurately remembered	4	6	1	
Believed				
Not believed	4	6	1	
Image12: Home Office notice	1	2		
Accurately remembered	1	2		
Believed				
Not believed	1	2		

6. Where do people in the UK who are refugees seeking asylum come from?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
War-torn countries	2	6		1
Don't know				
Countries of political / religious / gender persecution	2	1		1
All over the world	4	2		2
Middle East				
Iran	1	1	1	
Iraq	1	3	1	
Afghanistan		1	1	
Lebanon		1		
Palestine		2		
Asia	2	1		1
Pakistan		3		
India		1		
China		1		
Africa	3	2	1	1
Congo				
Ivory Coast				
Sudan				
Uganda				
Zimbabwe				
Somalia				
Nigeria				
Europe				

Eastern Europe		1		
Kosovo		1		
Macedonia				
Poland				
Former Soviet Union / Russia				1

7. Why have they come to the UK?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
War	4	4	1	
Persecution	1	1		
Religious persecution	1	1		
Gender persecution	1			
Political persecution	1			1
Escaping violence	1			1
In fear of their lives	4	4		2
Safety of themselves and family	3	2		1
Human rights	1			
Justice / fairness				
Easy life				
Work				
Better life				
Better standard of living				
Housing				
Poverty				
Land of milk and honey				

8. How many people do you think seek asylum in the UK in an average year?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
I don't know	3	3		1
No idea				1
Not that many	1	2		
Low hundreds				
Hundreds of thousands				
5,000		1		
10,000				
20,000				
30,000				
50,000				
80,000				
100,000	1			
200,000				
500, 000			1	
1 million		1		

9. Which countries in the world take in the most refugees/people seeking asylum?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
I don't know	1			
Closest country				1
Developed countries			1	
European countries				
African countries		2		
Pakistan				
UK/Britain	3	4		1
Scotland				
England				
Fance	1	1		
Germany	1		1	
Italy				
Holland			1	
Sweden				
Spain				
USA	1	2		
Canada		1	1	
Australia				

10. How much per week in state benefit does a single adult person seeking asylum in the UK receive?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
Food voucher		3		2
Less than British/Scottish people				
Not entitled to cash benefits				
I don't know				
More than British/Scottish people				
£30				
£38	5	1		
£40		3	1	
£75				
£100				

11. Do you know the rules concerning employment for people seeking asylum in the UK?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
I don't know	1		1	
Not allowed to work	4	7		1
Can apply to work after a certain amount of time				
If registered with Home Office can work				
Can work tax free				

12. What percentage of refugees/people seeking asylum in Scotland have University Degrees?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
I don't know				
None				
Not that many				
High percentage	3	3	1	1
2%				
5%				
8%				
10%	1	1		
15%				
20%				
40%				
50%				
70%		1		1
75%	1	2		
80%				

13. Have you heard of NASS (National Asylum Support System)?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
Yes	5	7	1	2
No				

14. What are the positive and or negative aspects of having an asylum seeking population in the UK?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
Expands skills and workforce	3	4	1	1
Cultural enrichment (food, language, education)	1			1
Economic enrichment	3	2		1
Voluntary work	3	3	1	1
Educational achievement		2		
Cultural diversity/breaks down cultural barriers	3	1		1
Prohibited from working	3	6		
No access to University	3	4		
Racism	3	4		
Mental health issues				
Lack of support services	2	3		
Lack of integration				
Grows the population	1	1		
Nothing negative	4	5	1	2

15. What do you think of the term 'asylum seeker'?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
I hate it	2			
Negative connotations	2	1		
Label	1		1	
Should be called refugee/safety seeker/human being	2	4	1	1
Has become a term of abuse/dirty word	3	4		1
Here under false pretences/bogus/scrounging/chancers	1	3	1	
Stigmatises		2	1	
Derogatory	1			
Sounds like somebody trying to get something, housing, benefits etc.	1	1		
Conflated with 'illegal immigrant', 'criminals'	1	1		
It makes me feel ashamed		1		
I don't want to tell people I am an asylum seeker	3	4	1	1
It drives me crazy	1			

16: Is there anything else you would like to say about asylum issues on television?

Response	Black female (5)	Black male (7)	White females (1)	White males (2)
Effects community cohesion	2			
Needs to highlight concerns and issues of refugees and 'asylum seekers'	4		1	
Needs to accurately inform and educate	2	1		
Needs to question/challenge government policy	4	4	1	1
Coverage is racist	2	4		1
Should show the day to day reality, trauma and fear of 'dawn raids'/detention (including children)/deportation/destitution/prohibited from working/poor accommodation/	5	3		1
Needs diversity of voices including 'asylum seekers'	3	2		1
Not enough positive images/stories	2	1		1
Not balanced/bias	5	7	1	1
Conflates 'asylum seekers' with 'economic migrants', 'criminals' 'illegal immigrants' and 'terrorists'	4	3	1	1